

POPIA

Protection of Personal Information Act (POPIA privacy Policy)

Last updated: 7 June 2021

This privacy policy describes our policies and procedures on the collection, use and disclosure of your information when you use the service and tells you about your privacy rights and how the law protects you.

We use your personal data to provide and improve the service. By using our service, you agree to the collection and use of information in accordance with this privacy policy.

Definitions:

For the purpose of this Privacy policy:

Account means a unique account created for you to access your service or parts of your service.

Company "We", "Us" or "Our" refers to Repcal Services cc, 508 Nupen Crescent, Halfway House, Midrand

Cookies are small files that are placed on your computer.

Country refers to South Africa Personal data is any information that relates to an identified or identifiable individual.

Service Provider means any natural or legal person who processes the data on behalf of the company.

Website refers to www.repcal.co.za

Collecting and using your personal data:

Types of data collected:

Personal data: May include, but is not limited to:

- Email address
- First name and last name
- Phone number
- Address, Province, Postal code, City
- Usage data (usage data is collected automatically when using the service)

Information from third-party social media services

- Google
- Facebook
- Twitter

If you decide to register through or otherwise grant access to a third-party social media service, we may collect personal data that is already associated with your account.

Additional information you provide to us in the course of your use of the platform, register for an account and providing the service requested such as interests in products, subscription preferences, personal preferences, profile information, comments, opinions, credit card and other payment information.

Electronic identification data and information collected by the communications systems, IT applications and website browser such as information technology usage (system access, IT and internet usage), device identifier (mobile device, IP address, browser

type, browser settings, time and URL accessed, cookies), registration and login credentials, login data and log files, analytics ID, searches, website registrations and sound recording.

Tracking technologies and cookies:

We use cookies and similar tracking technologies to track the activity on our service and store certain information. Tracking technologies used are beacons, tags, and scripts to collect and track information and to improve and analyze our service. The technologies we use may include:

- Cookies or browser cookies
- Flash cookies
- Web beacons

We use both Session and Persistent Cookies for the purposes set out below:

Necessary / Essential cookies

These cookies are essential to provide you with services available through the website and to enable you to use some of its features. They help to authenticate users and to prevent fraudulent use of user accounts. Without these cookies, the service that you asked for cannot be provided.

Cookies Policy

Identify if users have accepted use of cookies on the website.

Functionality cookies

These cookies allow us to remember choices you make when on the website.

Use of your personal data:

The company may use personal data for the following purposes:

- To provide and maintain our service.
- To manage your account.
- For the performance of a contract: The development, compliance and undertaking of the purchase contract for the products, items or services.
- To contact you: To contact you by e-mail, telephone calls, SMS, or other equivalent forms of electronic communication.
- To provide you with general information about goods or special offers.
- To manage your requests

- For business transfers.
- For other purposes such as data analysis, identifying usage trends and to evaluate and improve our services and products

We may share your personal information in the following situations

- With service providers to monitor and analyze the use of our service, to contact you.
- For business transfers. • With affiliates in which case we will require those affiliates to honour this Privacy Policy.
- With business partners.
- With other users. When you share personal information, such information may be

viewed by all users and may be publicly distributed outside. If you interact with other users or register through a third-party social media service, your contacts may see your name, profile, pictures and description of your activity.

- With your consent, we may disclose your personal information.

Retention of your personal data

The company will retain your personal data only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use your personal data to the extent necessary to comply with our legal obligations, resolve disputes, and enforce our legal agreements and policies. The company will also retain usage data for internal analysis purposes

Transfer of your personal data

Your information may be transferred to and maintained on computers located outside of the province, country or other governmental jurisdiction. Your consent to this Privacy Policy followed by your submission of such information represents your agreement to that transfer. The company will take all steps reasonably necessary to ensure your data is treated securely and in accordance with this Privacy Policy.

Disclosure of your personal data

Business transactions

If the company is involved in a merger, acquisition or asset sale, your personal data may be transferred.

Law enforcement

Under certain circumstances, the company may be required to disclose your personal data if required to do so by law

Other legal requirements

The company may disclose your personal data in the good faith belief that such action is necessary to:

- Comply with a legal obligation
- Protect and defend the rights or property of the company
- Prevent or investigate possible wrongdoing in connection with the service
- Protect against legal liability.

Security of your personal data

The security of your personal data is important to us, but no method of transmission over the internet or method of electronic transfer is 100% secure. We strive to use commercially acceptable means to protect your personal data, we cannot guarantee its absolute security.

Links to other websites

Our service may contain links to other websites that are not operated by us. We strongly advise you to review the Privacy Policy of every site you visit. We have no control over and assume no responsibility of any third-party sites or services.

Changes to this privacy policy

We may update our Privacy Policy from time to time and will notify you of any changes on this page. You are advised to review this Privacy Policy periodically for any changes.

Contact us

If you have any questions about this Privacy Policy, you can contact us by email: mario@repcal.co.za kobus@repcal.co.za